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September 1, 2005

Ms. Erin Fair
United States District Court
Office of the Clerk
John Joseph Moakley Courthouse
1 Courthouse Way, Suite 2300
Boston, MA 02210

Re: Desiree Allaire v. Jodan Kalemra, alias a/k/a Jodan Kelemba, Ryder Truck Rental, Lt., RTRT, Inc., in its capacity As trustee for the Ryder Truck Rental, Lt. Ryder Truck Rental, Inc., Iron Mountain Off-Site Data, Inc. f/k/a Arcus Data Security, Inc., John Does 105
U.S.D.C. Civil Action No. 03-CV-12566-RWZ
Zurich Claim No.: 4640059284

Renee Menard v. Iron Mountain Off-Site Data Protection Inc., Arcus Data Security, Inc., Ryder Truck Rental. Ltd. and Jordan Kalemra
U.S.D.C. Civil Action No. 03 CV 12076 REK
Zurich Claim No.: 4640059284

Scott A. Peters v. Jodan Kalemra, Iron Mountain Off-Site Data Protection Inc. f/k/a Arcus Data Security, Inc. and Ryder Truck Rental, Lt.
U.S.D.C. Civil Action No. 03-12495REK
Zurich Claim No.: 4640059284

Dear Ms. Fair:

I am in receipt of Attorney Shea's correspondence of August 23, 2005 regarding his choice of mediators and dates for the above-captioned cases, which I just received by facsimile today. Please note that my office was not consulted on the mediators or the dates listed in Attorney Shea's correspondence, and my office is not in agreement with these mediators.

Erin Fair
U.S. District Court
September 1, 2005
Page 2

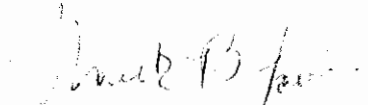
I will agree to the following mediators listed on the ADR panel:

1. Robert V. Deiana, Esq.
2. B.J. Krintzman, Esq.
3. Lee Stephen MacPhee, Esq.

With respect to potential mediation dates, October is better than September, but I will advise of specific dates once I have consulted with counsel.

Thank you for your attention in this regard.

Very truly yours,

A handwritten signature in dark ink, appearing to read "Mark B. Lavoie", written in a cursive style.

Mark B. Lavoie

MBL:hed

Cc: Stephen M. Shea, Esq.
Melody Alger, Esq.
Michael Lepizzera, Esq.